

# This is your Summary of Benefits.

2020

Health Net Healthy Heart (HMO) H0562: 100-002

Riverside and San Bernardino counties, CA



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*Coverage for  
every stage of life™*

This booklet provides you with a summary of what we cover and the cost-sharing responsibilities. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call us at the number listed on the last page, and ask for the "Evidence of Coverage" (EOC), or you may access the EOC on our website at [ca.healthnetadvantage.com](http://ca.healthnetadvantage.com).

You are eligible to enroll in Health Net Healthy Heart (HMO) if:

- You are entitled to Medicare Part A and enrolled in Medicare Part B. Members must continue to pay their Medicare Part B premium if not otherwise paid for under Medicaid or by another third party.
- You must be a United States citizen, or are lawfully present in the United States and permanently reside in the service area of the plan (in other words, your permanent residence is within the Health Net Healthy Heart (HMO) service area counties). Our service area includes the following counties in California: Riverside and San Bernardino.
- You do not have End-Stage Renal Disease (ESRD). (Exceptions may apply for individuals who develop ESRD while enrolled in a Health Net commercial or group health plan, or a Medicaid plan.)

The Health Net Healthy Heart (HMO) plan gives you access to our network of highly skilled medical providers in your area. You can look forward to choosing a Primary Care Provider (PCP) to work with you and coordinate your care. You can ask for a current provider and pharmacy directory or, for an up-to-date list of network providers, visit [ca.healthnetadvantage.com](http://ca.healthnetadvantage.com). (Please note that, except for emergency care, urgently needed care when you are out of the network, out-of-area dialysis services, and cases in which our plan authorizes use of out-of-network providers, if you obtain medical care from out-of-plan providers, neither Medicare nor Health Net Healthy Heart (HMO) will be responsible for the costs.)

This Health Net Healthy Heart (HMO) plan also includes Part D coverage, which provides you with the ease of having both your medical and prescription drug needs coordinated through a single convenient source.

# Summary of Benefits

JANUARY 1, 2020–DECEMBER 31, 2020

Benefits	Health Net Healthy Heart (HMO) H0562: 100-002 Premiums / Copays / Coinsurance
<b>Monthly Plan Premium</b>	\$16  You must continue to pay your Medicare Part B premium.
<b>Deductible</b>	No deductible
<b>Maximum Out-of-Pocket Responsibility</b> <i>(does not include prescription drugs)</i>	\$2,400 annually This is the most you will pay in copays and coinsurance for covered medical services for the year.
<b>Inpatient Hospital Coverage* ▪</b>	For each admission, you pay: <ul style="list-style-type: none"> <li>• \$200 copay per day, for days 1 through 5</li> <li>• \$0 copay per day, for days 6 and beyond</li> </ul>
<b>Outpatient Hospital Coverage* ▪</b>	<ul style="list-style-type: none"> <li>• Outpatient Hospital: \$200 copay per visit</li> <li>• Observation Services: \$200 copay during an outpatient hospital facility visit</li> <li>• Observation Services: \$120 copay during an emergency room visit</li> <li>• Ambulatory Surgical Center: \$100 copay per visit</li> </ul>
<b>Doctor Visits* ▪</b>	<ul style="list-style-type: none"> <li>• Primary Care: \$0 copay per visit</li> <li>• Specialist: \$0 copay per visit</li> </ul>
<b>Preventive Care* ▪</b> <i>(e.g. flu vaccine, diabetic screening)</i>	\$0 copay for most Medicare-covered preventive services Other preventive services are available.
<b>Emergency Care</b>	\$120 copay per visit You do not have to pay the copay if admitted to the hospital immediately.
<b>Urgently Needed Services</b>	\$0 copay per visit
<b>Diagnostic Services/ Labs/Imaging*</b>	<ul style="list-style-type: none"> <li>• Lab services: \$0 copay</li> <li>• Diagnostic tests and procedures: \$0 copay</li> <li>• Outpatient X-ray services: \$0 copay</li> <li>• Diagnostic Radiology Services (such as, MRI, MRA, CT, PET): \$60 copay</li> </ul>

Services with an \* (asterisk) may require prior authorization from your doctor.

Services with a ▪ (square) may require referral from your doctor.

Benefits	Health Net Healthy Heart (HMO) H0562: 100-002 Premiums / Copays / Coinsurance
<b>Hearing Services * ▣</b>	<ul style="list-style-type: none"> <li>• Hearing exam (Medicare-covered): \$0 copay</li> <li>• Routine hearing exam: \$0 copay (1 every calendar year)</li> <li>• Hearing aid: \$0-\$1,350 copay (2 hearing aids total, 1 per ear, per calendar year)</li> </ul>
<b>Dental Services* ▣</b>	<ul style="list-style-type: none"> <li>• Dental services (Medicare-covered): \$0 copay per visit</li> <li>• Additional preventive and comprehensive dental benefits are available for an extra premium. See optional supplemental benefits section.</li> </ul>
<b>Vision Services * ▣</b>	<ul style="list-style-type: none"> <li>• Vision exam (Medicare-covered): \$30 copay per visit</li> <li>• Routine eye exam: \$30 copay per visit (up to 1 every calendar year)</li> <li>• Routine eyewear is available for an additional premium. See optional supplemental benefits section.</li> </ul>
<b>Mental Health Services*</b>	Individual and group therapy: \$0 copay per visit
<b>Skilled Nursing Facility*</b>	For each benefit period, you pay: <ul style="list-style-type: none"> <li>• \$0 copay per day, days 1 through 20</li> <li>• \$75 copay per day, days 21 through 100</li> </ul>
<b>Physical Therapy* ▣</b>	\$0 copay per visit
<b>Ambulance*</b>	<ul style="list-style-type: none"> <li>• Ground ambulance services: \$230 copay (per one-way trip)</li> <li>• Air ambulance services: 5% coinsurance (per one-way trip)</li> </ul>
<b>Transportation</b>	Not covered
<b>Medicare Part B Drugs*</b>	<ul style="list-style-type: none"> <li>• Chemotherapy drugs: 20% coinsurance</li> <li>• Other Part B drugs: 20% coinsurance</li> </ul>

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Services with a ▣ (square) may require referral from your doctor.

## Part D Prescription Drugs

<b>Deductible Stage</b>	This plan does not have a Part D deductible.		
<b>Initial Coverage Stage (after you pay your deductible, if applicable)</b>	After you have met your deductible (if applicable), the plan pays its share of the cost of your drugs and you pay your share of the cost. You generally stay in this stage until the amount of your year-to-date “total drug costs” reaches \$4,020. “Total drug costs” is the total of all payments made for your covered Part D drugs. It includes what the plan pays and what you pay. Once your “total drug costs” reach \$4,020 you move to the next payment stage (Coverage Gap Stage).		
	<b>Preferred Retail Rx 30-day supply</b>	<b>Standard Retail Rx 30-day supply</b>	<b>Mail Order Rx 90-day supply</b>
<b>Tier 1: Preferred Generic</b>	\$5 copay	\$10 copay	\$10 copay
<b>Tier 2: Generic</b>	\$10 copay	\$20 copay	\$20 copay
<b>Tier 3: Preferred Brand</b>	\$37 copay	\$47 copay	\$101 copay
<b>Tier 4: Non-Preferred Drug</b>	\$90 copay	\$100 copay	\$260 copay
<b>Tier 5: Specialty</b>	33% coinsurance	33% coinsurance	Not Available
<b>Tier 6: Select Care Drugs</b>	\$0 copay	\$0 copay	\$0 copay
<b>Coverage Gap Stage</b>	<p>Because our plan offers additional gap coverage during the Coverage Gap Stage, your out-of-pocket costs will sometimes be lower than the cost described above. For more information, refer to the Evidence of Coverage (EOC), Chapter 6.</p> <p>During this payment stage, you receive a 70% manufacturer’s discount on covered brand name drugs and the plan will cover another 5%, so you will pay 25% of the negotiated price and a portion of the dispensing fee on brand-name drugs. In addition, the plan will pay 75% and you pay 25% for generic drugs. (The amount paid by the plan does not count towards your out-of-pocket costs.)</p> <p>You generally stay in this stage until the amount of your year-to-date “out-of-pocket costs” reaches \$6,350. “Out of pocket costs” includes what you pay when you fill or refill a prescription for a covered Part D drug and payments made for your drugs by any of the following programs or organizations: “Extra Help” from Medicare; Medicare’s Coverage Gap Discount Program; Indian Health Service; AIDS drug assistance programs; most charities; and most State Pharmaceutical Assistance Programs (SPAPs). Once your “out-of-pocket costs” reach \$6,350, you move to the next payment stage (Catastrophic Coverage Stage).</p>		
<b>Catastrophic Stage</b>	During this payment stage, the plan pays most of the cost for your covered drugs. For each prescription, you pay whichever of these is greater: a payment equal to 5% coinsurance of the drug, or a copayment (\$3.60 for a generic drug or a drug that is treated like a generic, \$8.95 for all other drugs).		

## Part D Prescription Drugs

**Important Info:**

Cost-sharing may change depending on the level of help you receive, the pharmacy you choose (such as Preferred Retail, Standard Retail, Mail Order, Long-Term Care, or Home Infusion) and when you enter any of the four stages of the Part D benefit.

For more information about the costs for Long-Term Supply, Home Infusion, or additional pharmacy-specific cost-sharing and the stages of the benefit, please call us or access our EOC online.



## Additional Covered Benefits

Benefits	Health Net Healthy Heart (HMO) H0562: 100-002 Premiums / Copays / Coinsurance
<b>Opioid Treatment Program Services *</b>	<ul style="list-style-type: none"> <li>• Individual setting: \$0 copay per visit</li> <li>• Group setting: \$0 copay per visit</li> </ul>
<b>Chiropractic Care* ▪</b>	<ul style="list-style-type: none"> <li>• Chiropractic services (Medicare-covered): \$0 copay per visit</li> <li>• Additional Chiropractic services are available for an extra premium. See optional supplemental benefits section.</li> </ul>
<b>Medical Equipment/Supplies*</b>	<ul style="list-style-type: none"> <li>• Durable Medical Equipment (e.g., wheelchairs, oxygen): 20% coinsurance</li> <li>• Prosthetics (e.g., braces, artificial limbs): 20% coinsurance</li> <li>• Diabetic supplies: \$0 copay</li> </ul>
<b>Foot Care<sup>▪</sup> (Podiatry Services)</b>	<ul style="list-style-type: none"> <li>• Foot exams and treatment (Medicare-covered): \$0 copay</li> <li>• Routine foot care: \$0 copay per visit (9 visits every calendar year)</li> </ul>
<b>Wellness Programs</b>	<ul style="list-style-type: none"> <li>• 24-hour Nurse Connect: \$0 copay</li> <li>• Supplemental smoking and tobacco use cessation (counseling to stop smoking or tobacco use): \$0 copay</li> </ul> <p>For a detailed list of wellness program benefits offered, please refer to the EOC.</p>
<b>Worldwide Emergency Care</b>	\$50,000 plan coverage limit for supplemental urgent/emergent services outside the U.S. and its territories every calendar year.

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## Optional Supplemental Benefits

*(you must pay an extra premium each month for these benefits)*

### Health Net Total Fit plus

<b>Monthly Premium</b> This additional monthly premium is in addition to your monthly plan premium and the monthly Medicare Part B premium.	\$20 per month
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### Dental Care Benefits

#### **Preventive/Comprehensive Dental Care**

You must select a dentist from our list of network providers to use the benefits of the Dental HMO plan. Additional service limits apply.

#### What you pay at an in-network provider

#### Preventive services

Oral exams – 2 per year	You pay a \$0 copay
Cleanings (prophylaxis) - 2 per year	You pay a \$0 copay
Fluoride treatment – 1 per year	You pay a \$0 copay
Dental x-rays – 1 set of preventive x-rays (up to 4 bitewing x-rays)	You pay a \$0 copay

#### Comprehensive services

Non-routine services	You pay a \$0 copay
Diagnostic services	You pay a \$0 - \$15 copay
Restorative services	You pay a \$0 - \$300 copay
Endodontic services	You pay a \$5 - \$275 copay
Periodontics – limited to 1 per calendar year	You pay a \$0 - \$375 copay
Extractions	You pay a \$15 - \$150 copay
Prosthodontics (dentures, oral/maxillofacial surgery and other services)	You pay a \$0 - \$2,250 copay

### Vision Care Benefits

Vision hardware (eyeglasses or contact lenses) covered every 2 years.

<b>Eyewear - Eyeglasses (Frames and Lenses) or contact lenses</b>	You pay nothing up to the \$250 annual benefit maximum.
<b>Annual benefit maximum</b>	\$250 combined benefit maximum for eyeglasses (frames and lenses) or contacts every 2 years. You are responsible for amounts over the annual benefit maximum.



## Chiropractic and Acupuncture Services

	<b>In-network</b>	<b>Out-of-network</b>
<b>Chiropractic</b>	\$10 copay per visit	You pay 50%
<b>Acupuncture</b>	\$10 copay per visit	You pay 50%

Limited to 30 visits per year (acupuncture and chiropractic visits combined)

## Fitness Benefits

The Silver&Fit program is an Exercise and Healthy Aging Program which provides a no-cost membership at a participating Silver&Fit fitness center, or membership in the Silver&Fit Home Fitness Program for members who are unable to visit a fitness center or prefer to work out at home.

There is no copayment or coinsurance for the fitness benefit services.

## Optional Supplemental Benefits

*(you must pay an extra premium each month for these benefits)*

### Health Net Total Fitness FLEX

<b>Monthly Premium</b> This additional monthly premium is in addition to your monthly plan premium and the monthly Medicare Part B premium.	\$35 per month
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### Dental Care Benefits

#### ***Preventive/Comprehensive Dental Care***

You can see any licensed dentist to receive covered preventive and/or comprehensive services with minor restorative and non-surgical periodontics; however, you may pay a little more to use providers who are out-of-network.

	In-network	Out-of-network
<b>Annual benefit maximum</b>	\$1000 in-and out-of-network combined, applies to preventive and comprehensive services	

#### Preventive services

	In-network	Out-of-network
<b>Oral exams – 2 per year</b>	You pay a \$0 copay	You pay a \$0 copay
<b>Cleanings (prophylaxis) - 2 per year</b>	You pay a \$0 copay	You pay a \$0 copay
<b>Fluoride treatment – 1 per year</b>	You pay a \$0 copay	You pay a \$0 copay
<b>Dental x-rays – 1 set of preventive x-rays (up to 4 bitewing x-rays)</b>	You pay a \$0 copay	You pay a \$0 copay

#### Comprehensive services

	In-network	Out-of-network
<b>Non-routine services</b>	You pay 50%	You pay 50%
<b>Diagnostic services</b>	You pay a \$0 copay	You pay a \$0 copay
<b>Restorative services</b>	You pay 20%	You pay 20%
<b>Endodontic services</b>	You pay 50%	You pay 50%
<b>Periodontics</b>	You pay 50%	You pay 50%
<b>Extractions</b>	You pay 50%	You pay 50%
<b>Prosthodontics (dentures, oral/maxillofacial surgery and other services)</b>	You pay 50%	You pay 50%

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## For more information, please contact:

Health Net Healthy Heart (HMO)  
PO Box 10420  
Van Nuys, CA 91410

[ca.healthnetadvantage.com](http://ca.healthnetadvantage.com)

Current members should call: 1-800-275-4737 (TTY: 711)  
Prospective members should call: 1-800-977-6738 (TTY: 711)

From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

If you want to know more about the coverage and costs of Original Medicare, look in your current “Medicare & You” handbook. View it online at [www.medicare.gov](http://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

This information is not a complete description of benefits. Call 1-800-275-4737 (TTY: 711) for more information.

“Coinsurance” is the percentage you pay of the total cost of certain medical and/or prescription services.

The Formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

This document is available in other formats such as Braille, large print or audio.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-275-4737 (TTY: 711)

Health Net is contracted with Medicare for HMO plans. Enrollment in Health Net depends on contract renewal.