

This is your Summary of Benefits.

2020

Health Net Healthy Heart (HMO) H0562: 009

San Francisco County, CA



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*Coverage for
every stage of life™*

This booklet provides you with a summary of what we cover and the cost-sharing responsibilities. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call us at the number listed on the last page, and ask for the "Evidence of Coverage" (EOC), or you may access the EOC on our website at ca.healthnetadvantage.com.

You are eligible to enroll in Health Net Healthy Heart (HMO) if:

- You are entitled to Medicare Part A and enrolled in Medicare Part B. Members must continue to pay their Medicare Part B premium if not otherwise paid for under Medicaid or by another third party.
- You must be a United States citizen, or are lawfully present in the United States and permanently reside in the service area of the plan (in other words, your permanent residence is within the Health Net Healthy Heart (HMO) service area county). Our service area includes the following county in California: San Francisco.
- You do not have End-Stage Renal Disease (ESRD). (Exceptions may apply for individuals who develop ESRD while enrolled in a Health Net commercial or group health plan, or a Medicaid plan.)

The Health Net Healthy Heart (HMO) plan gives you access to our network of highly skilled medical providers in your area. You can look forward to choosing a Primary Care Provider (PCP) to work with you and coordinate your care. You can ask for a current provider and pharmacy directory or, for an up-to-date list of network providers, visit ca.healthnetadvantage.com. (Please note that, except for emergency care, urgently needed care when you are out of the network, out-of-area dialysis services, and cases in which our plan authorizes use of out-of-network providers, if you obtain medical care from out-of-plan providers, neither Medicare nor Health Net Healthy Heart (HMO) will be responsible for the costs.)

This Health Net Healthy Heart (HMO) plan also includes Part D coverage, which provides you with the ease of having both your medical and prescription drug needs coordinated through a single convenient source.

Summary of Benefits

JANUARY 1, 2020–DECEMBER 31, 2020

Benefits	Health Net Healthy Heart (HMO) H0562 - 009 Premiums / Copays / Coinsurance
Monthly Plan Premium	\$124 You must continue to pay your Medicare Part B premium.
Deductible	<ul style="list-style-type: none"> • \$0 deductible for covered medical services • \$0 deductible for Part D prescription drugs • \$35 deductible for dental services
Maximum Out-of-Pocket Responsibility <i>(does not include prescription drugs)</i>	\$6,700 annually This is the most you will pay in copays and coinsurance for covered medical services for the year.
Inpatient Hospital Coverage* ■	For each admission, you pay: <ul style="list-style-type: none"> • \$335 copay per day, for days 1 through 4 • \$0 copay per day, for days 5 and beyond
Outpatient Hospital Coverage* ■	<ul style="list-style-type: none"> • Outpatient Hospital: \$275 copay per visit • Observation Services: \$275 copay during an outpatient hospital facility visit • Observation Services: \$90 copay during an emergency room visit • Ambulatory Surgical Center: \$100 copay per visit
Doctor Visits* ■	<ul style="list-style-type: none"> • Primary Care: \$10 copay per visit • Specialist: \$15 copay per visit
Preventive Care* ■ <i>(e.g. flu vaccine, diabetic screening)</i>	\$0 copay for most Medicare-covered preventive services Other preventive services are available.
Emergency Care	\$90 copay per visit You do not have to pay the copay if admitted to the hospital immediately.
Urgently Needed Services	\$15 copay per visit

Services with an * (asterisk) may require prior authorization from your doctor.

Services with a ■ (square) may require referral from your doctor.

Benefits	Health Net Healthy Heart (HMO) H0562 - 009 Premiums / Copays / Coinsurance
Diagnostic Services/ Labs/Imaging*	<ul style="list-style-type: none"> • Lab services: \$0 copay • Diagnostic tests and procedures: \$0 copay • Outpatient X-ray services: \$0 copay • Diagnostic Radiology Services (such as, MRI, MRA, CT, PET): \$60 copay
Hearing Services ▫	<ul style="list-style-type: none"> • Hearing exam (Medicare-covered): \$15 copay • Routine hearing exam: \$15 copay (1 every calendar year)
Dental Services	<ul style="list-style-type: none"> • Dental services (Medicare-covered): \$0 copay per visit • Preventive Dental Services: \$0 copay (including oral exams, cleanings, fluoride treatment, and X-rays) • There is a maximum allowance of \$500 every calendar year; it applies to all preventive dental benefits. <p>Additional comprehensive dental benefits are available for an extra premium. See optional supplemental benefits section.</p>
Vision Services * ▫	<ul style="list-style-type: none"> • Vision exam (Medicare-covered): \$15 copay per visit • Routine eye exam: \$15 copay per visit (up to 1 every calendar year) • Routine eyewear is available for an additional premium. See optional supplemental benefits section.
Mental Health Services*	Individual and group therapy: \$15 copay per visit
Skilled Nursing Facility*	<p>For each benefit period, you pay:</p> <ul style="list-style-type: none"> • \$0 copay per day, days 1 through 20 • \$75 copay per day, days 21 through 100
Physical Therapy* ▫	\$20 copay per visit
Ambulance*	<ul style="list-style-type: none"> • Ground ambulance services: \$165 copay (per one-way trip) • Air ambulance services: 5% coinsurance (per one-way trip)
Transportation	Not covered
Medicare Part B Drugs*	<ul style="list-style-type: none"> • Chemotherapy drugs: 20% coinsurance • Other Part B drugs: 20% coinsurance

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Services with a ▫ (square) may require referral from your doctor.

Part D Prescription Drugs

Deductible Stage	This plan does not have a Part D deductible.		
Initial Coverage Stage (after you pay your deductible, if applicable)	After you have met your deductible (if applicable), the plan pays its share of the cost of your drugs and you pay your share of the cost. You generally stay in this stage until the amount of your year-to-date “total drug costs” reaches \$4,020. “Total drug costs” is the total of all payments made for your covered Part D drugs. It includes what the plan pays and what you pay. Once your “total drug costs” reach \$4,020 you move to the next payment stage (Coverage Gap Stage).		
	Preferred Retail Rx 30-day supply	Standard Retail Rx 30-day supply	Mail Order Rx 90-day supply
Tier 1: Preferred Generic	\$0 copay	\$5 copay	\$0 copay
Tier 2: Generic	\$7 copay	\$18 copay	\$14 copay
Tier 3: Preferred Brand	\$37 copay	\$47 copay	\$101 copay
Tier 4: Non-Preferred Drug	\$90 copay	\$100 copay	\$260 copay
Tier 5: Specialty	33% coinsurance	33% coinsurance	Not Available
Tier 6: Select Care Drugs	\$0 copay	\$0 copay	\$0 copay
Coverage Gap Stage	<p>During this payment stage, you receive a 70% manufacturer’s discount on covered brand name drugs and the plan will cover another 5%, so you will pay 25% of the negotiated price and a portion of the dispensing fee on brand-name drugs. In addition, the plan will pay 75% and you pay 25% for generic drugs. (The amount paid by the plan does not count towards your out-of-pocket costs.)</p> <p>You generally stay in this stage until the amount of your year-to-date “out-of-pocket costs” reaches \$6,350. “Out of pocket costs” includes what you pay when you fill or refill a prescription for a covered Part D drug and payments made for your drugs by any of the following programs or organizations: “Extra Help” from Medicare; Medicare’s Coverage Gap Discount Program; Indian Health Service; AIDS drug assistance programs; most charities; and most State Pharmaceutical Assistance Programs (SPAPs). Once your “out-of-pocket costs” reach \$6,350, you move to the next payment stage (Catastrophic Coverage Stage).</p>		
Catastrophic Stage	During this payment stage, the plan pays most of the cost for your covered drugs. For each prescription, you pay whichever of these is greater: a payment equal to 5% coinsurance of the drug, or a copayment (\$3.60 for a generic drug or a drug that is treated like a generic, \$8.95 for all other drugs).		

Part D Prescription Drugs

Important Info:

Cost-sharing may change depending on the level of help you receive, the pharmacy you choose (such as Preferred Retail, Standard Retail, Mail Order, Long-Term Care, or Home Infusion) and when you enter any of the four stages of the Part D benefit.

For more information about the costs for Long-Term Supply, Home Infusion, or additional pharmacy-specific cost-sharing and the stages of the benefit, please call us or access our EOC online.

Additional Covered Benefits

Benefits	Health Net Healthy Heart (HMO) H0562: 009 Premiums / Copays / Coinsurance
Opioid Treatment Program Services *	<ul style="list-style-type: none"> • Individual setting: \$15 copay per visit • Group setting: \$15 copay per visit
Chiropractic Care* ▫	<ul style="list-style-type: none"> • Chiropractic services (Medicare-covered): \$10 copay per visit • Additional Chiropractic services are available for an extra premium. See optional supplemental benefits section.
Medical Equipment/Supplies*	<ul style="list-style-type: none"> • Durable Medical Equipment (e.g., wheelchairs, oxygen): 20% coinsurance • Prosthetics (e.g., braces, artificial limbs): 20% coinsurance • Diabetic supplies: \$0 copay
Foot Care ▫ (Podiatry Services)	<ul style="list-style-type: none"> • Foot exams and treatment (Medicare-covered): \$15 copay • Routine foot care: \$15 copay per visit (6 visits every calendar year)
Wellness Programs	<ul style="list-style-type: none"> • 24-hour Nurse Connect: \$0 copay • Supplemental smoking and tobacco use cessation (counseling to stop smoking or tobacco use): \$0 copay <p>For a detailed list of wellness program benefits offered, please refer to the EOC.</p>
Worldwide Emergency Care	\$50,000 plan coverage limit for supplemental urgent/emergent services outside the U.S. and its territories every calendar year.

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Services with a ▫ (square) may require referral from your doctor.

Optional Supplemental Benefits

(you must pay an extra premium each month for these benefits)

Health Net Fit plus

Monthly Premium

This additional monthly premium is in addition to your monthly plan premium and the monthly Medicare Part B premium.

\$32 per month

Dental Care Benefits

Comprehensive Dental Care

You can see any licensed dentist to receive covered comprehensive services with minor restorative and non-surgical periodontics; however, you may pay a little more to use providers who are out-of-network.

	In-network	Out-of-network
Annual benefit maximum	\$1000 in-and out-of-network combined, applies to comprehensive services	

Comprehensive services

	In-network	Out-of-network
Non-routine services	You pay 50%	You pay 50%
Diagnostic services	You pay a \$0 copay	You pay a \$0 copay
Restorative services	You pay 20%	You pay 20%
Endodontic services	You pay 50%	You pay 50%
Periodontics	You pay 50%	You pay 50%
Extractions	You pay 50%	You pay 50%
Prosthodontics (dentures, oral/maxillofacial surgery and other services)	You pay 50%	You pay 50%

Vision Care Benefits

Vision hardware (eyeglasses or contact lenses) covered every calendar year.

Eyewear - Eyeglasses (Frames and Lenses) or contact lenses	You pay nothing up to the \$250 annual benefit maximum.
Annual benefit maximum	\$250 combined benefit maximum for eyeglasses (frames and lenses) or contacts. You are responsible for amounts over the annual benefit maximum.

Chiropractic and Acupuncture Services

	In-network	Out-of-network
Chiropractic	\$10 copay per visit	You pay 50%
Acupuncture	\$10 copay per visit	You pay 50%

Limited to 30 visits per year (acupuncture and chiropractic visits combined)

Fitness Benefits

The Silver&Fit program is an Exercise and Healthy Aging Program which provides a no-cost membership at a participating Silver&Fit fitness center, or membership in the Silver&Fit Home Fitness Program for members who are unable to visit a fitness center or prefer to work out at home.

There is no copayment or coinsurance for the fitness benefit services.

For more information, please contact:

Health Net Healthy Heart (HMO)
PO Box 10420
Van Nuys, CA 91410

ca.healthnetadvantage.com

Current members should call: 1-800-275-4737 (TTY: 711)
Prospective members should call: 1-800-977-6738 (TTY: 711)

From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

If you want to know more about the coverage and costs of Original Medicare, look in your current “Medicare & You” handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

This information is not a complete description of benefits. Call 1-800-275-4737 (TTY: 711) for more information.

“Coinsurance” is the percentage you pay of the total cost of certain medical and/or prescription services.

The Formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

This document is available in other formats such as Braille, large print or audio.

注意：如果您說中文，您可以獲得免費的語言協助服務。請致電 1-800-275-4737（聽障電話：711）

Health Net is contracted with Medicare for HMO plans. Enrollment in Health Net depends on contract renewal.